

Tow Truck Operator

Job Description

Position Overview:

Tag Towing & Collision, based in Pittsburgh, is hiring a reliable and professional Tow Truck Operator to join our expanding team. We're looking for someone skilled in operating both flatbed and wrecker trucks, with a strong focus on safety, customer service, and teamwork. If you're committed to excellence and ready to support our mission of integrity and respect, we'd love to have you on board.

Key Responsibilities:

- Conduct thorough pre- and post-trip inspections of tow trucks to ensure safe operation.
- Operate flatbeds and wrecker trucks to provide roadside assistance, including towing, jump starts, lockouts, and tire changes.
- Maintain a clean, professional appearance for both yourself and your vehicle.
- Complete all job-related documentation accurately and on time.
- Deliver exceptional customer service, especially in high-stress or emergency situations.
- Communicate effectively with dispatchers, teammates, and clients.
- Adhere to company safety policies and state transportation laws.
- Report any mechanical issues immediately and assist with routine maintenance checks.
- Work a flexible schedule, including nights, weekends, and holidays as needed.

Qualifications:

- Valid driver's license with a clean driving record, to be reviewed by our insurance provider.
- High school diploma or equivalent qualification
- Ability to pass a Department of Transportation (DOT) physical and drug screening.
- At least 1 year of towing or professional driving experience - preferred.
- Strong verbal communication skills and a approachable, friendly demeanor.
- Ability to work independently and stay composed in high-pressure situations.
- Physically capable of performing tasks involving lifting, bending, and working outdoors.
- Professional appearance and behavior at all times.
- Basic familiarity with mobile apps or dispatch systems is a plus.

Compensation & Schedule:

- Pay: Commission-based with a guaranteed weekly minimum.
- Schedule: Daily home time with flexibility required for nights, weekends, and holidays.